

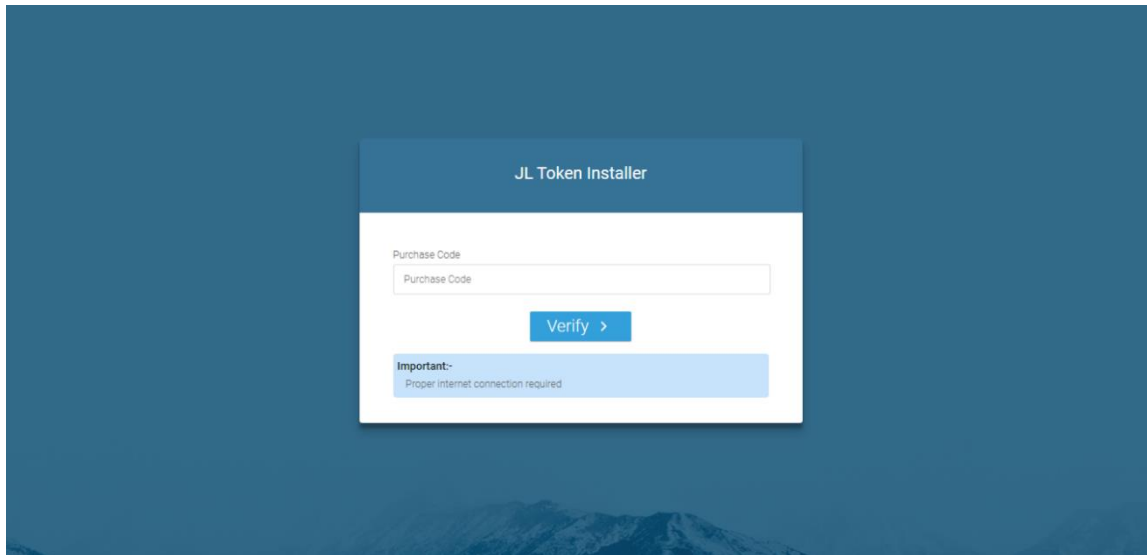
JL Token

User's Manual

For any support: support@justlabtech.com

Installation Process

- 1) You need a php server or wamp, xamp in your computer to run this application
Wamp server installation procedure (<https://www.youtube.com/watch?v=MsMaiHqkKkQ>)
- 2) First extract .zip file to a folder in www directory (You can use queue as folder in **www** directory)
- 3) Then enter url in your browser (eg: localhost/queue). then it will start installation procedure
- 4) Purchase code verification



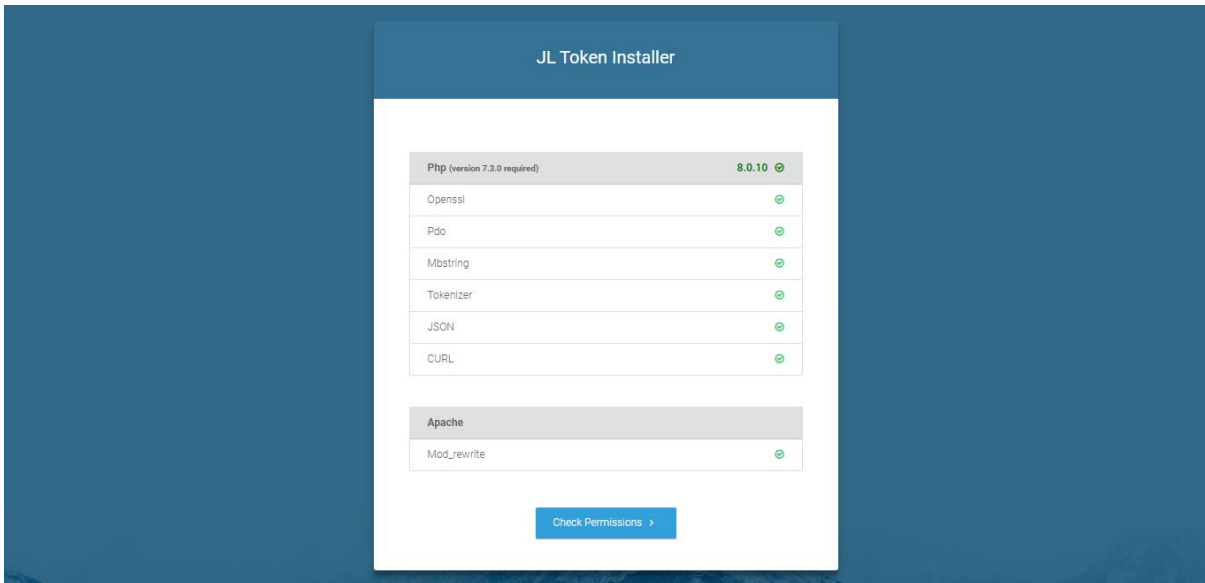
Enter purchase code and verify the purchase code (Purchase code will get from codecanyon)

- 5) Then click on Verify button

A screenshot of the "JL Token Installer" web application. The form is white and centered on a dark blue background. It contains several input fields: "Purchase Code" (pre-filled with "7bf64a7e-f88e-48c1-b58a-ebcc2c4214f2"), "Name", "Company Name", "Email", "Phone", "City", and "Country". Below these fields is a blue button labeled "Check Requirements >".

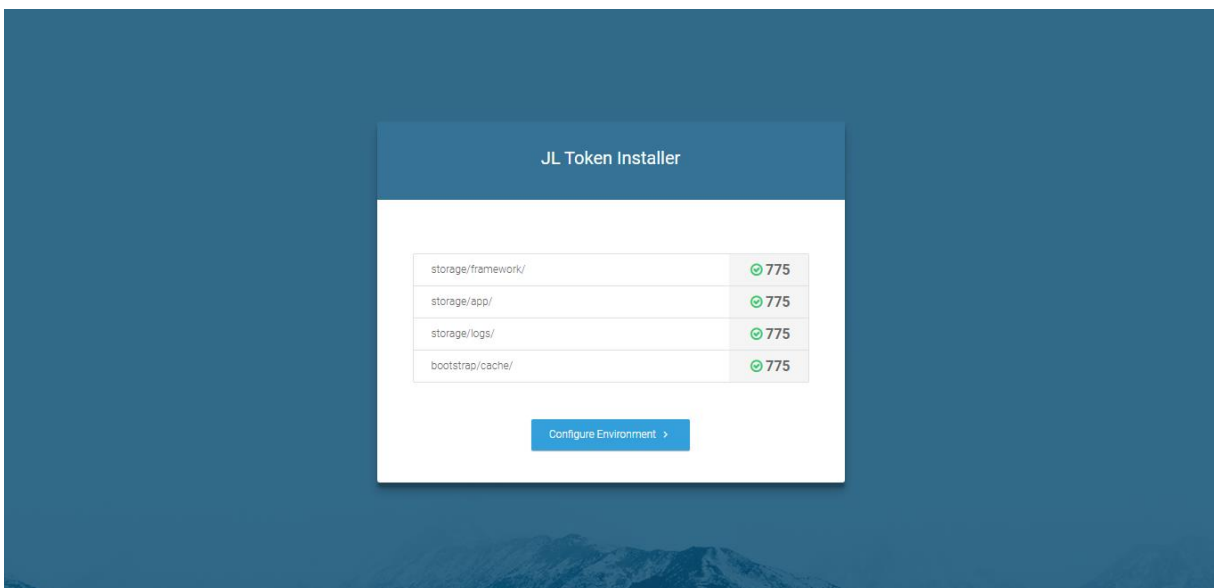
Fill the form with your details then click **check requirements**

6) Then it will go to requirements page



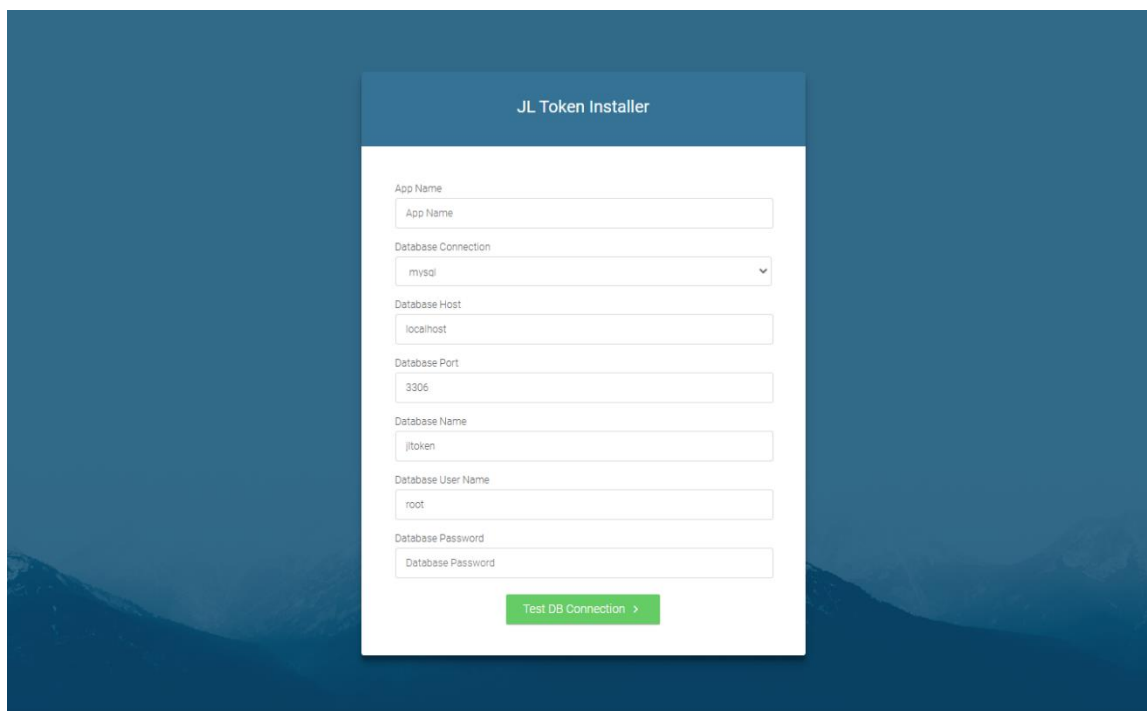
It will check php versions,php extensions and apache re_write modules if everything enabled, you can click on **Check Permissions**

7) Then it will go to permissions page



Set above folder permission to **775** and then click **Configure Environment**

8) Then it will go to configure environment page

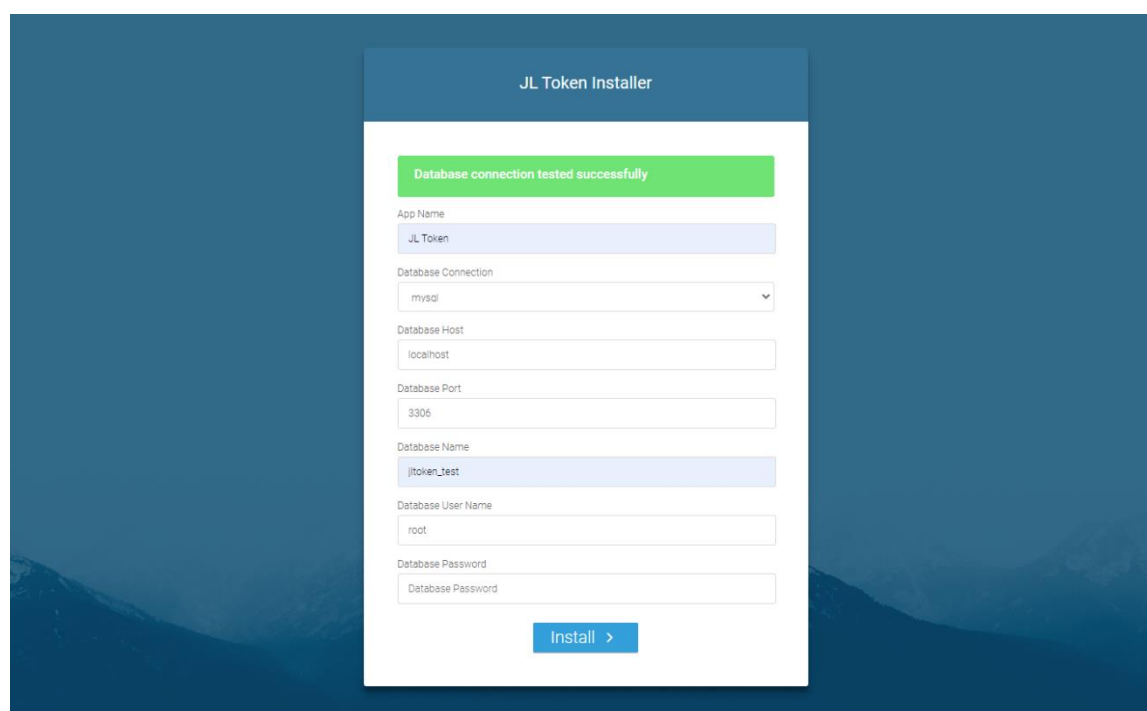


The screenshot shows the 'JL Token Installer' configuration page. It features a white form with a blue header. The form contains several input fields: 'App Name' (empty), 'Database Connection' (dropdown menu showing 'mysql'), 'Database Host' (text field with 'localhost'), 'Database Port' (text field with '3306'), 'Database Name' (text field with 'jltoken'), 'Database User Name' (text field with 'root'), and 'Database Password' (text field with 'Database Password'). A green button labeled 'Test DB Connection >' is positioned at the bottom of the form.

Set Database details and app name then click **Test DB Connection**

Note: Database not create automatically so you need create database manually

9) When database connection is successful it will go to install page



The screenshot shows the 'JL Token Installer' configuration page after a successful database connection test. A green banner at the top of the form reads 'Database connection tested successfully'. The 'App Name' field now contains 'JL Token'. The 'Database Name' field now contains 'jltoken_test'. The 'Test DB Connection >' button has been replaced by a blue button labeled 'Install >'.

Then Click **Install**

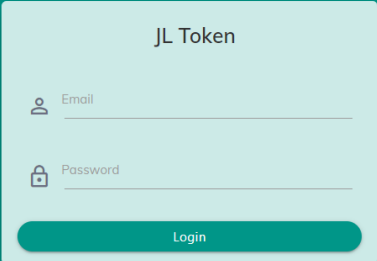
10) Finally, you will successfully completed installation task



Then click 'Click here to Exit' and it will go to the login page

JL Token Modules

1) Login



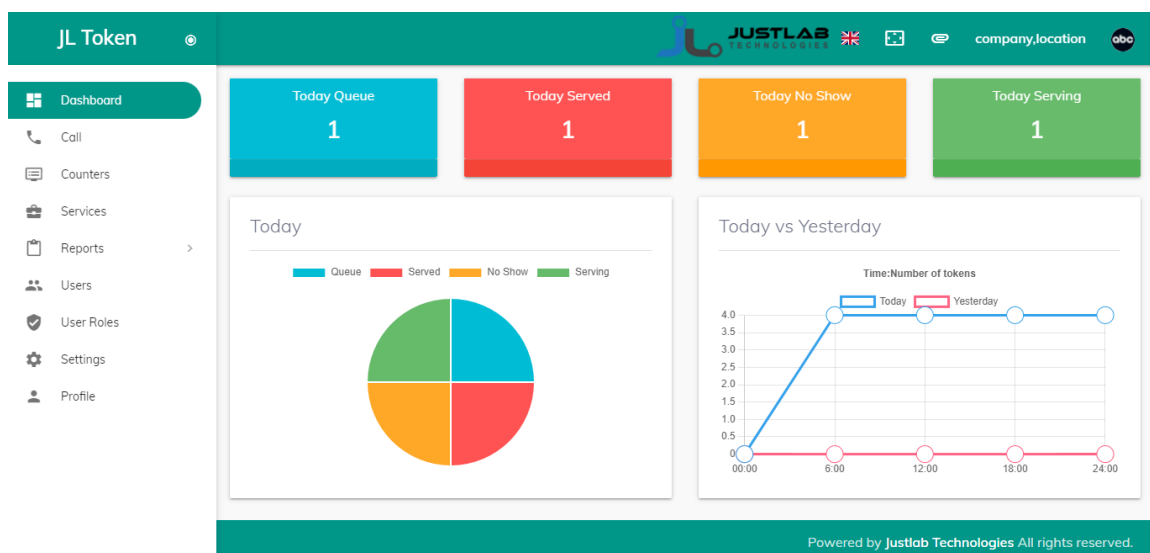
The login form is titled "JL Token" and is centered on a teal background. It contains two input fields: "Email" with a user icon and "Password" with a lock icon. Below the fields is a teal "Login" button.

Email : admin@mail.com

Password : 123456

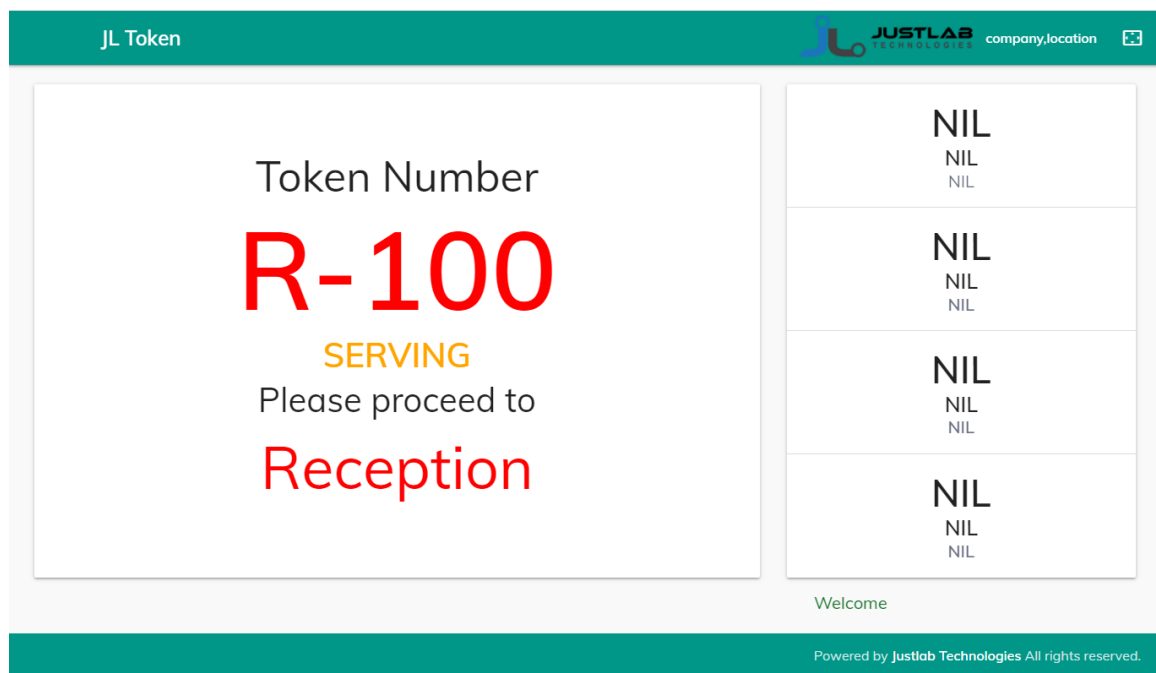
2) Dashboard

It will show overall details of the application



a) Display URL

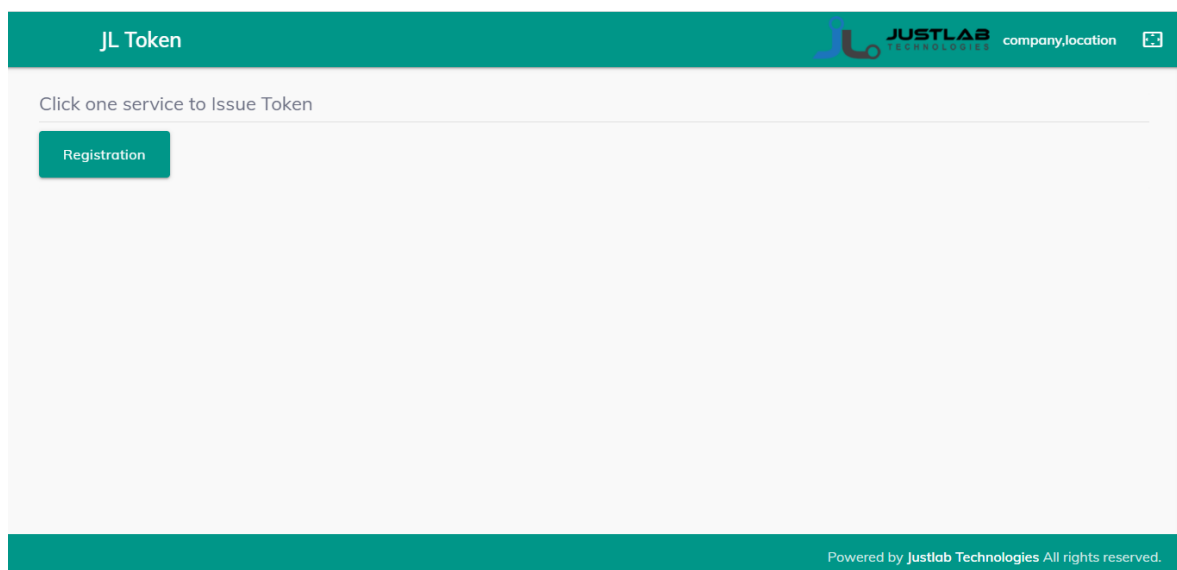
Display module can open from right top header



It is used to display for calling token numbers on wall mounted TV

b) KIOSK URL

Display module can open from right top he



It used to take a new token number

3) Service

Go to service from side menu

The screenshot displays the 'Services' management interface. On the left, a sidebar lists navigation options: Dashboard, Call, Counters, Services (highlighted), Reports, Users, User Roles, Settings, and Profile. The main content area is titled 'Services' and features a table with the following data:

#	Name	Letter	Starting Number	Status	Action
1	Registration	R	100	<input checked="" type="checkbox"/>	Edit Delete

Below the table, it indicates 'Showing 1 to 1 of 1 entries' and provides navigation links: Previous, 1, Next. The footer of the page states 'Powered by Justlab Technologies All rights reserved.'

- Can create a new service
- Can delete a service
- Can edit a service
- Can enable/disable a service

4) Counter

Go to counter from side menu

The screenshot displays the 'Counters' management interface. On the left, a sidebar lists navigation options: Dashboard, Call, Counters (highlighted), Services, Reports, Users, User Roles, Settings, and Profile. The main content area is titled 'Counters' and features a table with the following data:

#	Name	Status	Action
1	Reception	<input checked="" type="checkbox"/>	Edit Delete

Below the table, it indicates 'Showing 1 to 1 of 1 entries' and provides navigation links: Previous, 1, Next. The footer of the page states 'Powered by Justlab Technologies All rights reserved.'

- Can create a new counter
- Can delete a counter
- Can edit a counter
- Can enable/disable a counter

5) User Roles

Go to user roles from side menu

The screenshot shows the 'User Roles' module interface. The left sidebar contains a menu with items: Dashboard, Call, Counters, Services, Reports, Users, User Roles (highlighted), Settings, and Profile. The main content area is titled 'User Roles' and features a table with the following data:

#	Name	Action
1	Super-Admin	[Edit] [Info]
2	Manager	[Add] [Delete]

Below the table, it says 'Showing 1 to 2 of 2 entries'. At the bottom right of the table area are 'Previous', '1', and 'Next' navigation links. The footer of the application states 'Powered by Justlab Technologies All rights reserved.'

It is a module permission for each users

- Can create a new role
- Can delete a role
- Can edit a role

6) Users

Go to users from side menu

The screenshot shows the 'Users' module interface. The left sidebar contains a menu with items: Dashboard, Call, Counters, Services, Reports, Users (highlighted), User Roles, Settings, and Profile. The main content area is titled 'Users' and features a table with the following data:

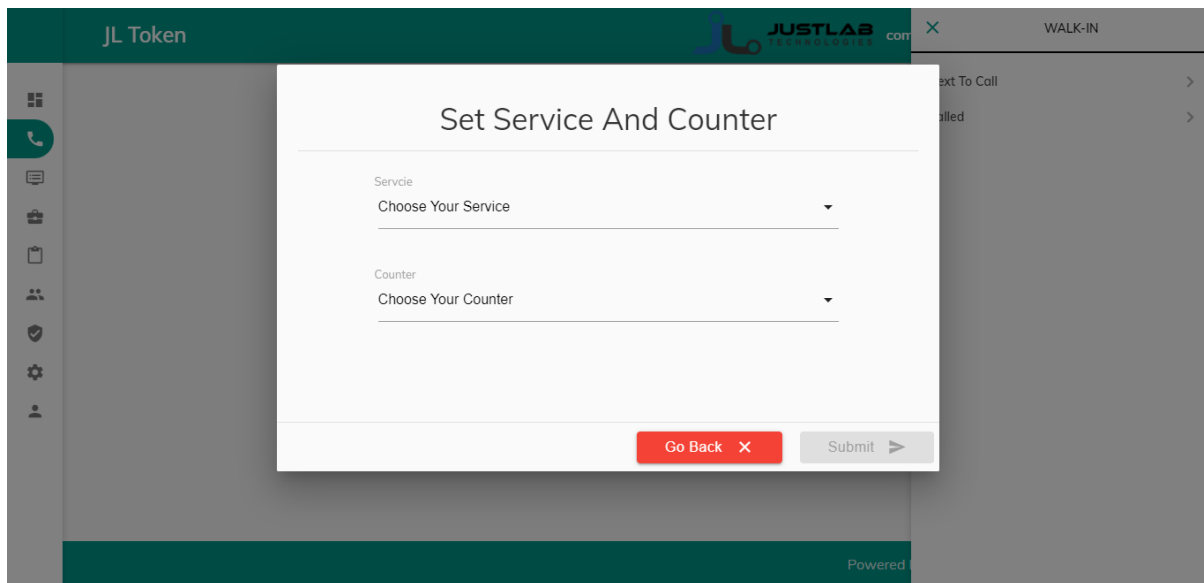
#	Name	Email	Action
1	admin	admin@mail.com	[Add] [Info]

Below the table, it says 'Showing 1 to 1 of 1 entries'. At the bottom right of the table area are 'Previous', '1', and 'Next' navigation links. The footer of the application states 'Powered by Justlab Technologies All rights reserved.'

- Can create a new user
- Can delete a user
- Can edit a user

7) Call

Go to Call Page from side menu



The screenshot shows a web application interface with a dark green header bar containing 'JL Token' and 'JUSTLAB TECHNOLOGIES'. A side menu on the left has a telephone icon highlighted. A modal window titled 'Set Service And Counter' is centered. It contains two dropdown menus: 'Service' with the placeholder 'Choose Your Service' and 'Counter' with the placeholder 'Choose Your Counter'. At the bottom of the modal are two buttons: a red 'Go Back' button with a close icon and a grey 'Submit' button with a right arrow icon.

Select a service and counter



The screenshot shows the 'Call' page of the application. The header bar is the same as in the previous image. The main area displays a large token number 'R-100' and a timer '00:00:30'. Below the timer are four buttons: 'Served' (green), 'Recall' (green), 'No Show' (green), and 'Call Next' (grey). At the bottom, it says 'Service: Registration | Counter: Reception |' followed by a small orange icon. On the right side, there is a 'WALK-IN' section with a 'Next To Call' dropdown menu. Below it, a list shows 'R-101' and 'R-102' with telephone icons and a 'Called' status with a right arrow.

- Once select the service and counter, you can call tokens for a particular service.
- Call next is used to call a next available token.
- Right side menu will show all available and called tokens and can call directly from there.
- There is an option to change the status of a token to served or no-show.
- Can recall the token.

8) Profile

Go to Profile from side menu

The screenshot shows the 'Profile' page of the 'JL Token' application. The left sidebar contains a menu with items: Dashboard, Call, Counters, Services, Reports, Users, User Roles, Settings, and Profile (highlighted). The main content area is titled 'Profile' and contains two sections. The top section is for user information, with fields for 'Name' (admin) and 'Email' (admin@mail.com). Below these is a profile picture placeholder with an 'Image' button and a circular logo with 'abc'. An 'Update' button is at the bottom right. The bottom section is for password management, titled 'Change Password', with fields for 'New Password' and 'Confirm Password', and a 'Submit' button. The footer of the application states 'Powered by Justlab Technologies All rights reserved.'

You can change your account information and password

9) Settings

Go to users from side menu

The screenshot shows the 'Settings' page of the 'JL Token' application. The left sidebar contains a menu with items: Dashboard, Call, Counters, Services, Reports, Users, User Roles, Settings (highlighted), and Profile. The main content area is titled 'Settings' and contains three sections. The first section is 'Company Settings', with fields for 'Name' (company), 'Email' (company@company.com), 'Address' (company), 'Phone' (123456), 'Location' (location), and 'Time Zone' (UTC). It includes a 'Logo' button, a 'Delete' button, and an 'Update' button. The second section is 'Change Default Language', with a 'Select Language' dropdown menu set to 'English' and an 'Update' button. The third section is 'Notification', with a 'Preview' section showing 'Welcome' as the notification text. It includes fields for 'Font Size' (20) and 'Color' (#136d25), and a 'Display Voice Settings' section with 'Token Translation' and 'Please Proceed To Translation' options. An 'Update' button is at the bottom right.

You can change application settings

10) Report

Go to users from side menu and Report menu contain three types of report

1. **User Report**
It used to view completed queue details of particular user
2. **Queue List**
To view all queue details between two between two dates
3. **Monthly Report**
To view all completed queue details between two dates

SMS Cronjob Configuration

Add a cronjob with every minute with below command.

```
php artisan schedule:work
```

Error Troubleshooting

1. 500 Error

This error is caused due to the improper configuration of .htaccess (Apache), Nginx configuration or folder permission problem.

Apache

Check the .htaccess contain this code:

```
<IfModule mod_rewrite.c>

    <IfModule mod_negotiation.c>
        Options -MultiViews -Indexes
    </IfModule>

    RewriteEngine On

    # Handle Authorization Header
    RewriteCond %{HTTP:Authorization} .
    RewriteRule .* - [E=HTTP_AUTHORIZATION:%{HTTP:Authorization}]

    # Redirect Trailing Slashes If Not A Folder...
    RewriteCond %{REQUEST_FILENAME} !-d
    RewriteCond %{REQUEST_URI} (.+)/$
    RewriteRule ^ %1 [L,R=301]

    # Send Requests To Front Controller...
```

```
RewriteCond %{REQUEST_FILENAME} !-d
RewriteCond %{REQUEST_FILENAME} !-f
RewriteRule ^ index.php [L]
</IfModule>
```

Nginx

Check your Nginx config contain this:

```
location / {
    try_files $uri $uri/ /index.php?$query_string;
}
```

Permission Problem

Check the following directory and all directories and files inside it is globally writeable:

- a) bootstrap/cache
- b) storage

2. Install directory not found

This is caused due not enabling **rewrite** module in apache. (Similarly in Nginx)

3. Class Log

This error is caused due to not properly installing. Caused mainly when database the tables are not generated. It can also be caused if no basic datas are seeded in DB. If this error keeps on coming, from command line type 'php artisan optimize:clear' before installation.

Thank You