

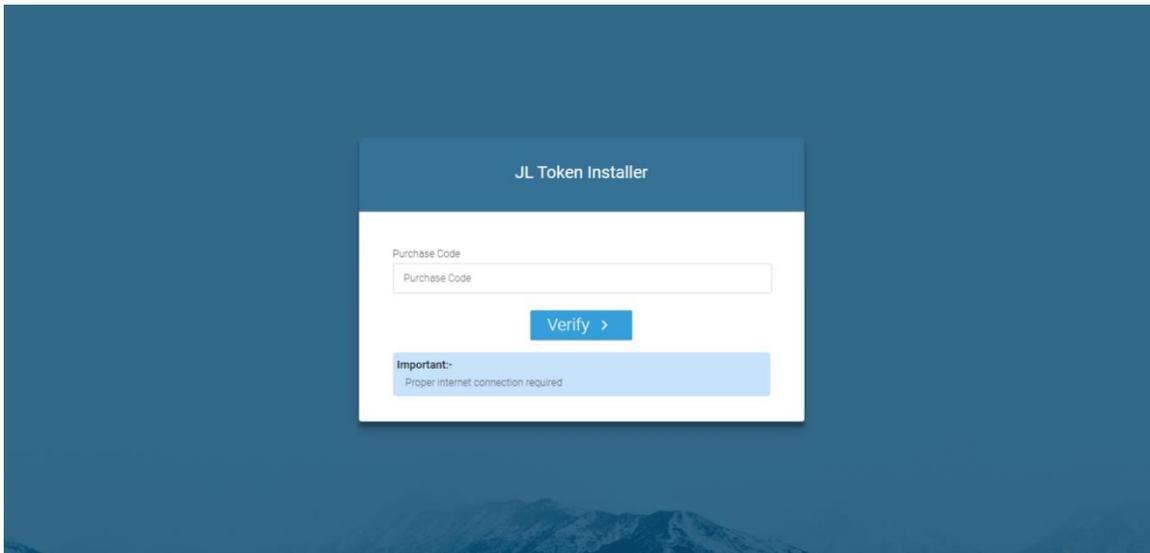
JL Token

User's Manual

For any support: support@justlabtech.com

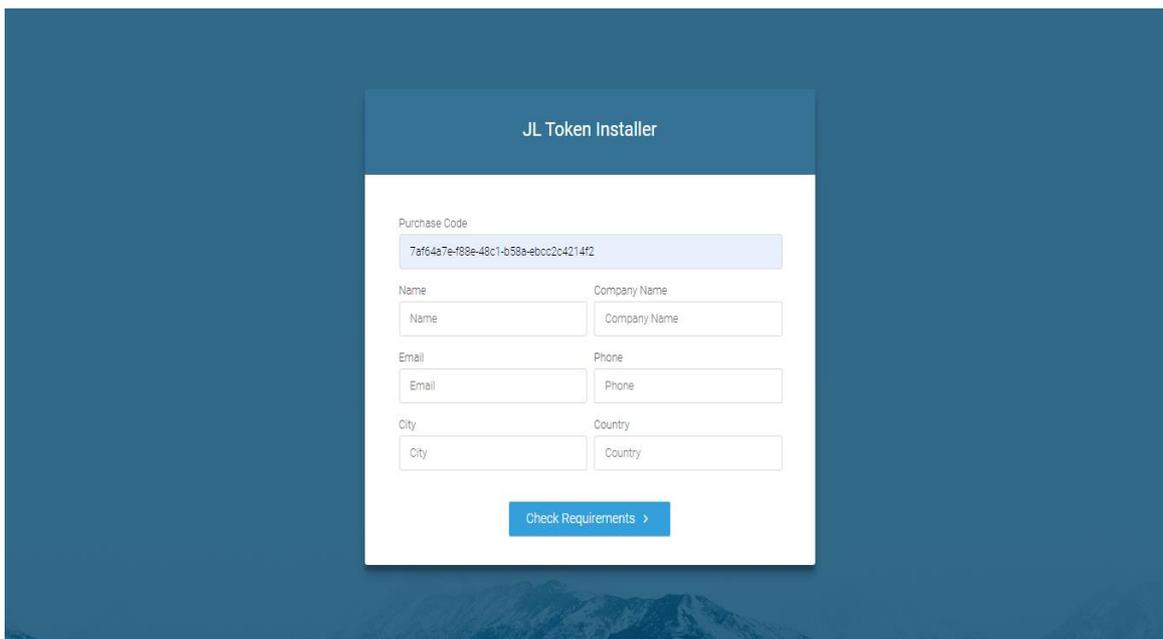
Installation Process

- 1) You need a php server or wamp, xamp in your computer to run this application
Wamp server installation procedure (<https://www.youtube.com/watch?v=MsMaiHqkKkQ>)
- 2) First extract .zip file to a folder in www directory (You can use queue as folder in **www** directory)
- 3) Then enter url in your browser (eg: localhost/queue). then it will start installation procedure
- 4) Purchase code verification



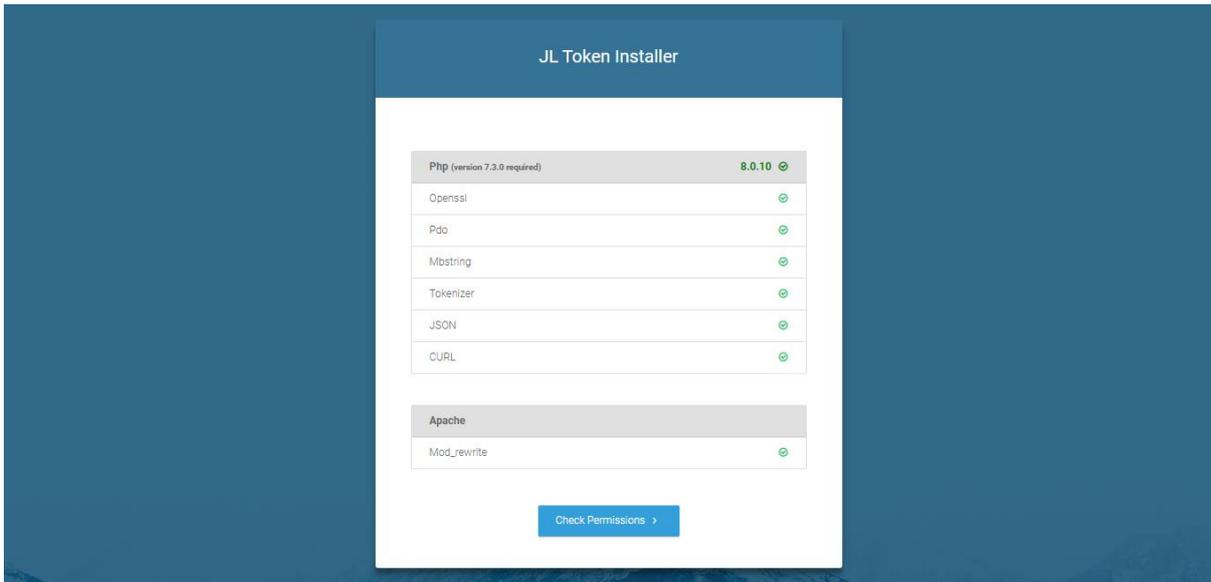
Enter purchase code and verify the purchase code (Purchase code will get from codecanyon)

- 5) Then click on Verify button



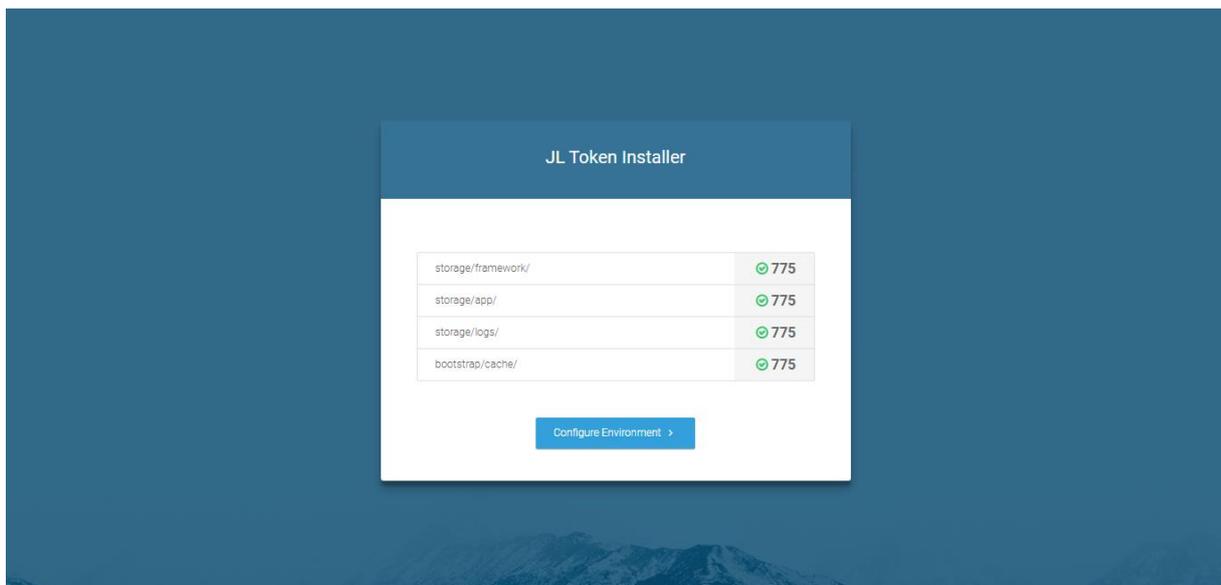
Fill the form with your details then click **check requirements**

6) Then it will go to requirements page



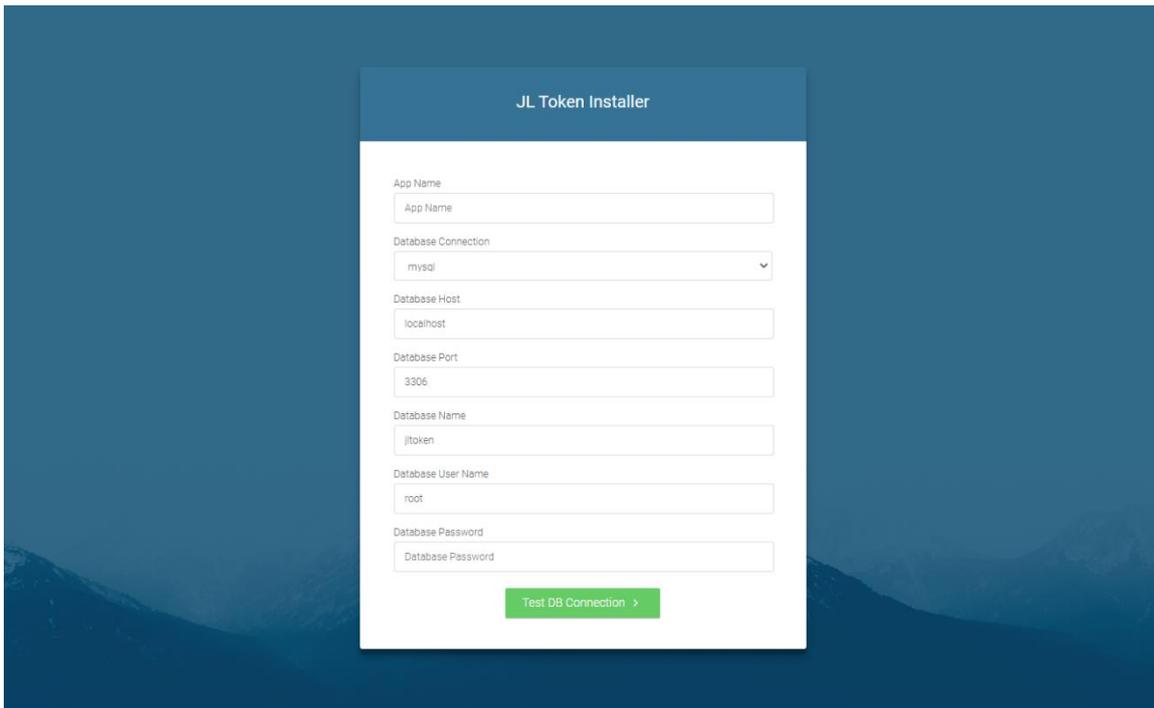
It will check php verisons,php extensions and apache re_write modules if everything enabled, you can click on **Check Permissions**

7) Then it will go to permissions page



Set above folder permission to **775** and then click **Configure Environment**

8) Then it will go to configure environment page



JL Token Installer

App Name
App Name

Database Connection
mysql

Database Host
localhost

Database Port
3306

Database Name
jltoken

Database User Name
root

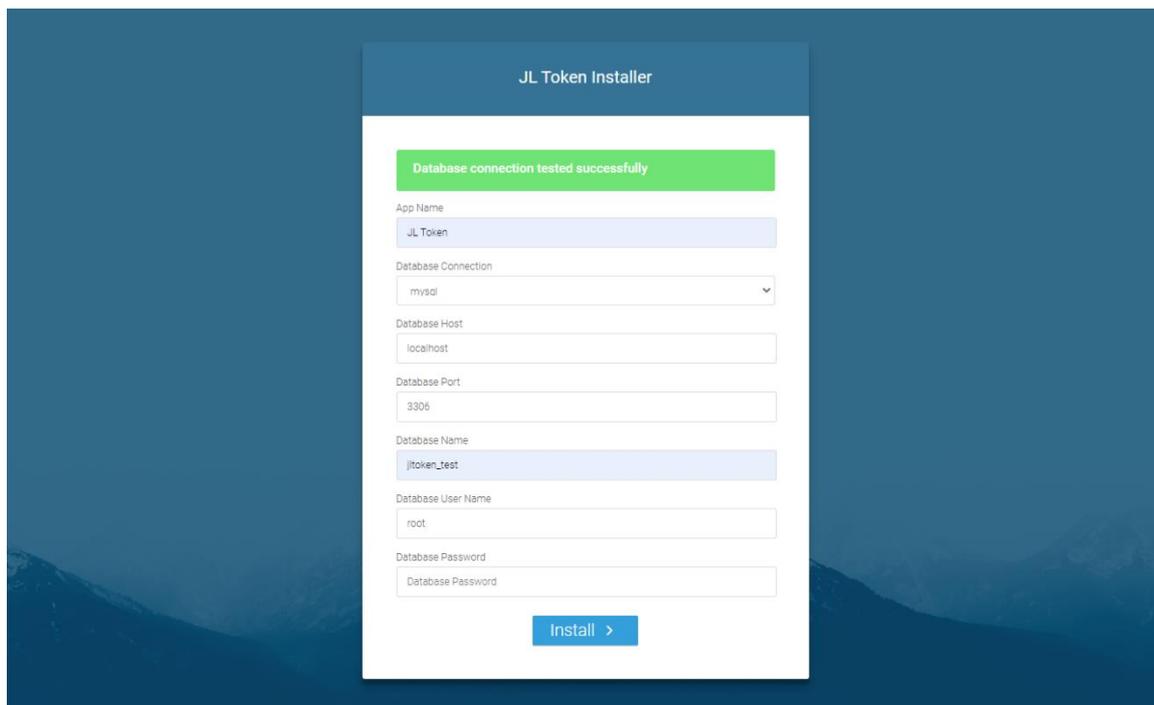
Database Password
Database Password

Test DB Connection >

Set Database details and app name then click **Test DB Connection**

Note: Database not create automatically so you need create database manually

9) When database connection is successful it will go to install page



JL Token Installer

Database connection tested successfully

App Name
JL Token

Database Connection
mysql

Database Host
localhost

Database Port
3306

Database Name
jltoken_test

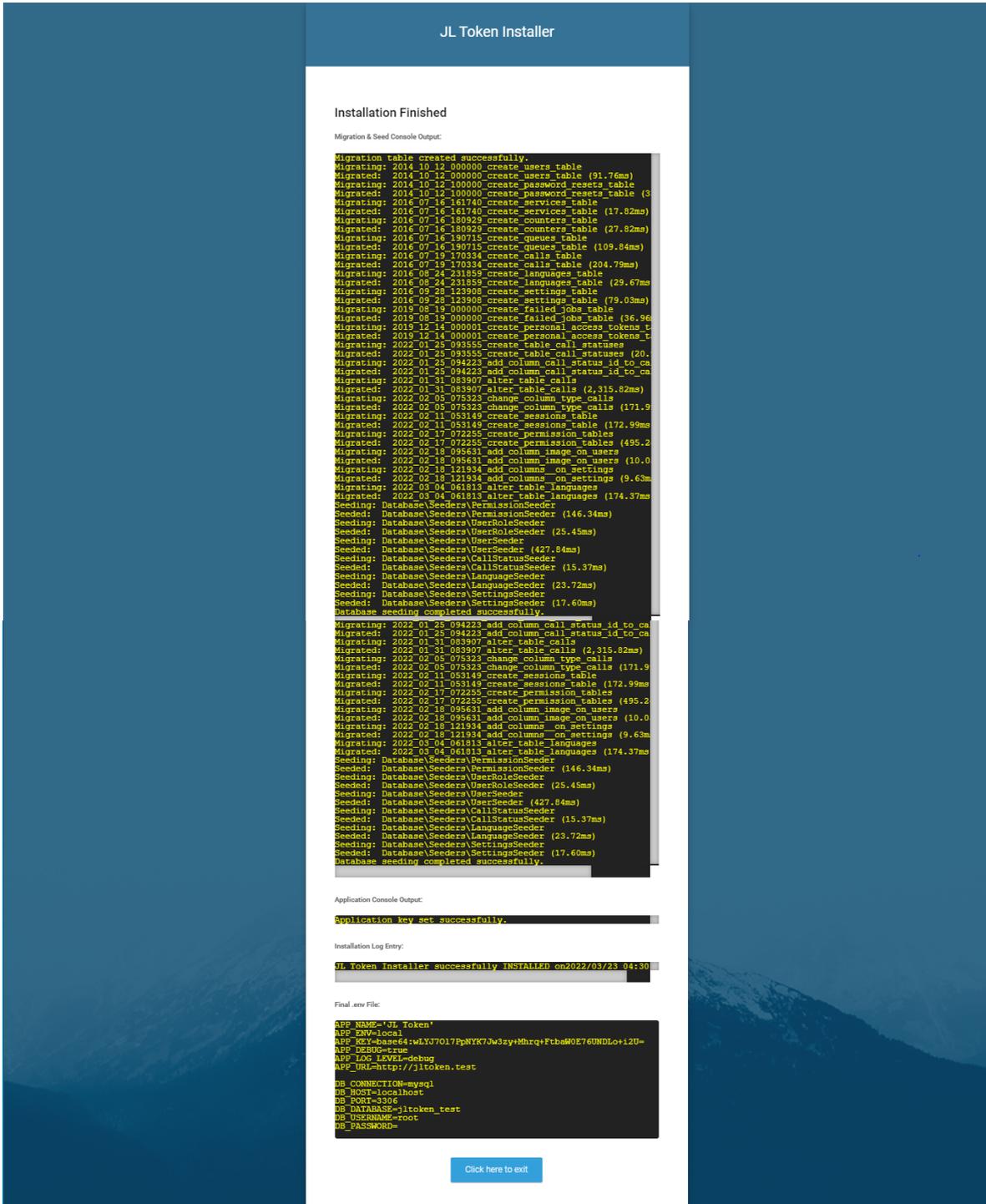
Database User Name
root

Database Password
Database Password

Install >

Then Click **Install**

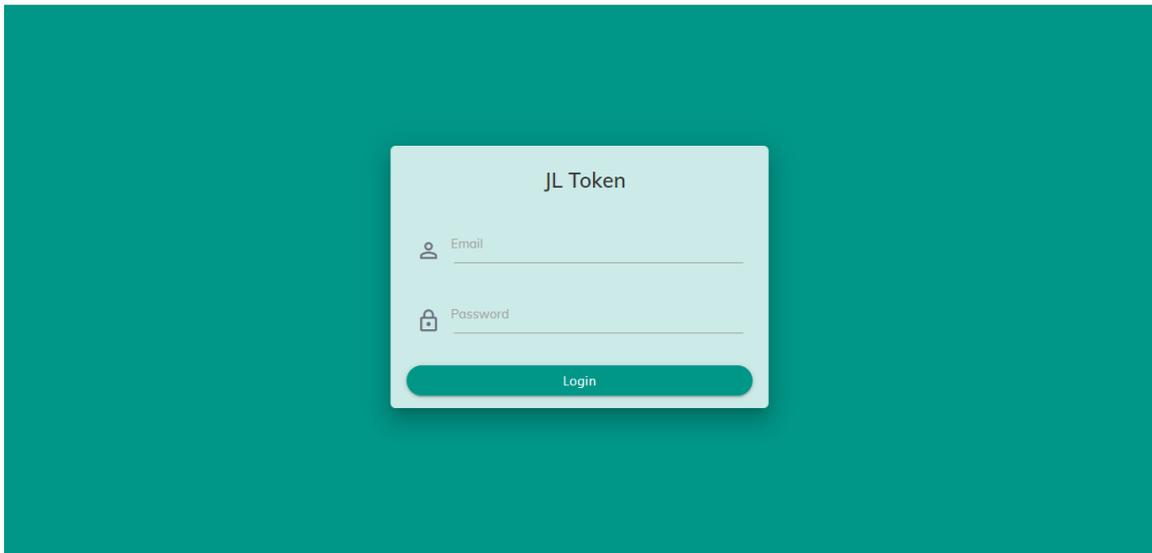
10) Finally, you will successfully completed installation task



Then click 'Click here to Exit' and it will go to the login page

JL Token Modules

1) Login

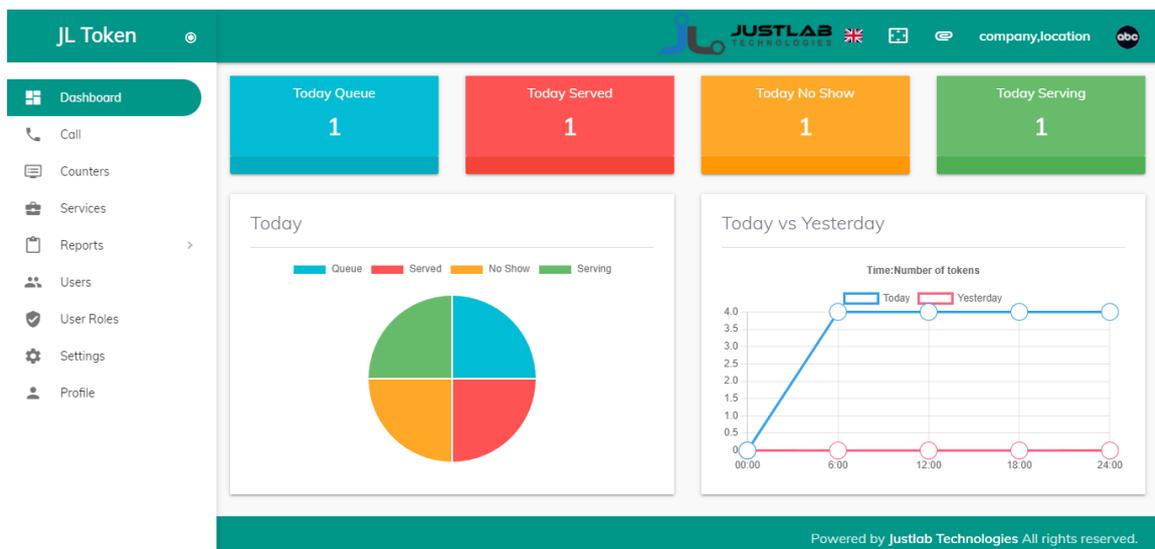


Email : admin@mail.com

Password : 123456

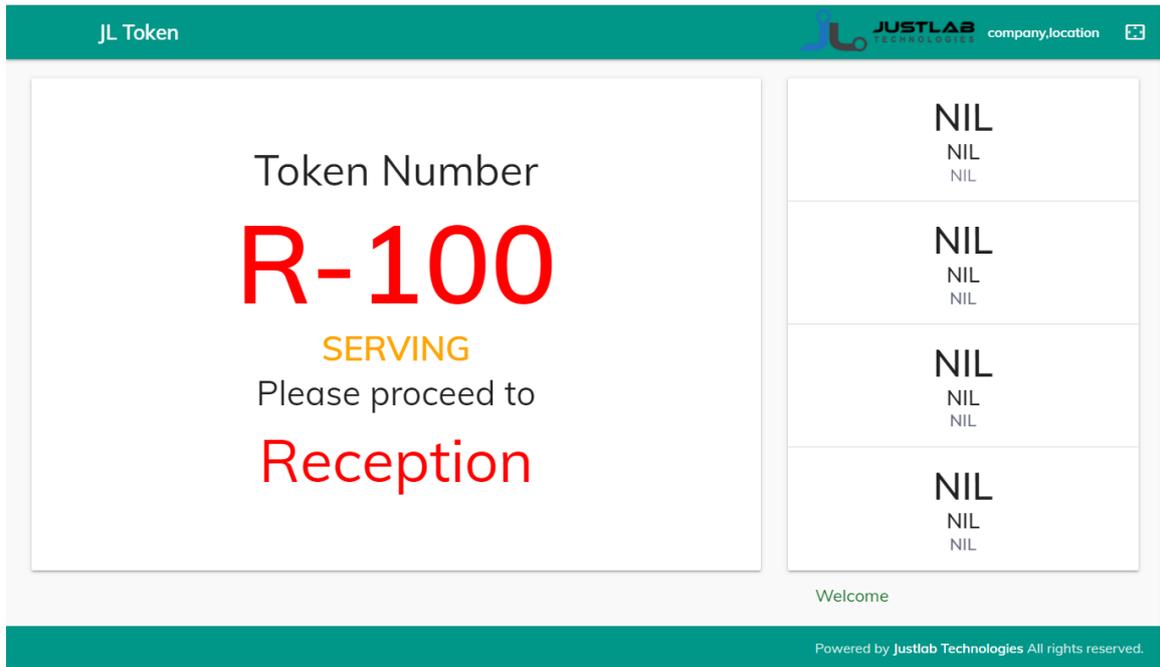
2) Dashboard

It will show overall details of the application



a) Display URL

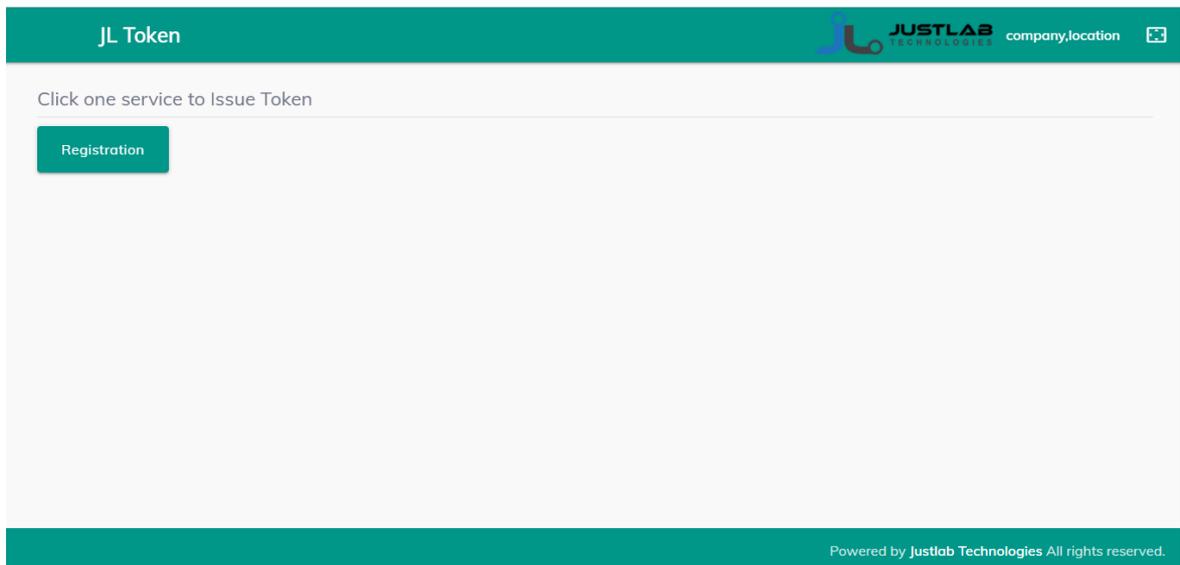
Display module can open from right top header



It is used to display for calling token numbers on wall mounted TV

b) KIOSK URL

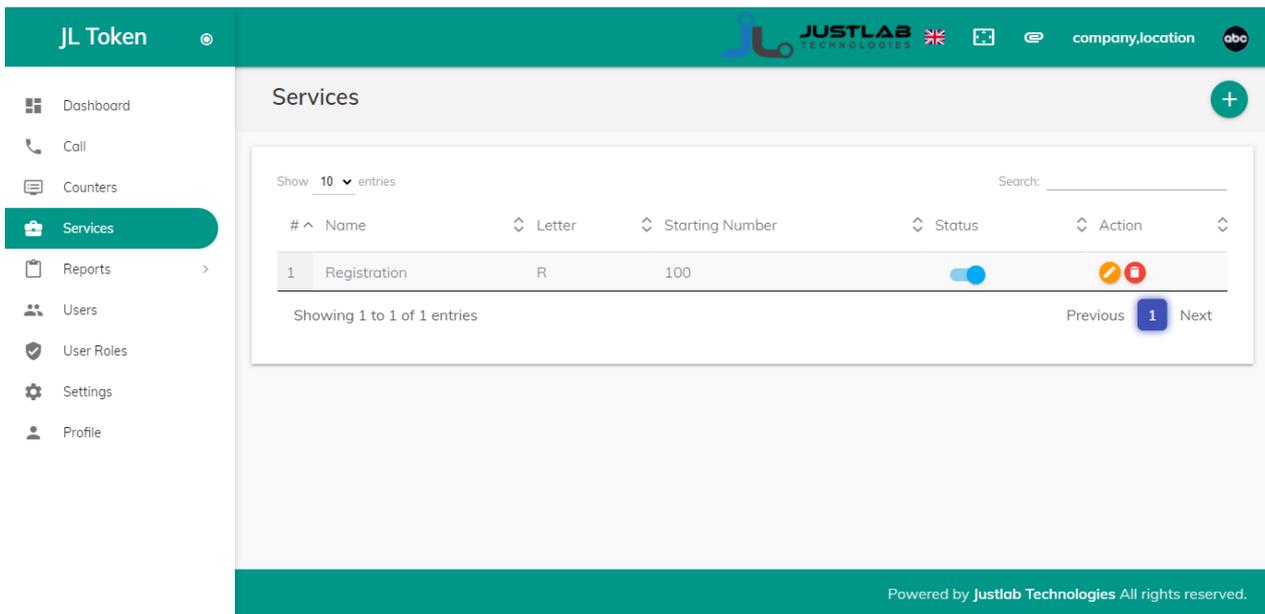
Display module can open from right top he



It used to take a new token number

3) Service

Go to service from side menu



The screenshot displays the 'Services' management interface. The header includes the 'JL Token' logo, the 'JUSTLAB TECHNOLOGIES' logo with a UK flag, and user information 'company,location' and 'abe'. The left sidebar contains navigation options: Dashboard, Call, Counters, Services (highlighted), Reports, Users, User Roles, Settings, and Profile. The main content area shows a table with the following data:

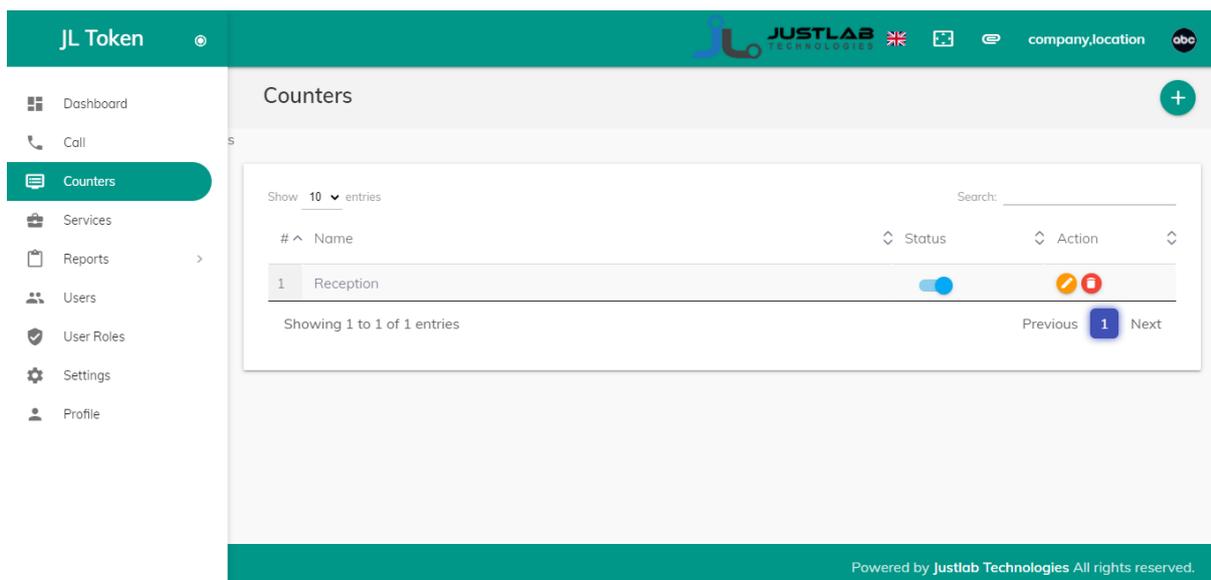
#	Name	Letter	Starting Number	Status	Action
1	Registration	R	100	<input checked="" type="checkbox"/>	Edit Delete

Below the table, it indicates 'Showing 1 to 1 of 1 entries' and provides navigation links: 'Previous', '1', and 'Next'. A footer at the bottom states 'Powered by Justlab Technologies All rights reserved.'

- Can create a new service
- Can delete a service
- Can edit a service
- Can enable/disable a service

4) Counter

Go to counter from side menu



The screenshot displays the 'Counters' management interface. The header and sidebar are identical to the 'Services' page. The main content area shows a table with the following data:

#	Name	Status	Action
1	Reception	<input checked="" type="checkbox"/>	Edit Delete

Below the table, it indicates 'Showing 1 to 1 of 1 entries' and provides navigation links: 'Previous', '1', and 'Next'. A footer at the bottom states 'Powered by Justlab Technologies All rights reserved.'

- Can create a new counter
- Can delete a counter
- Can edit a counter
- Can enable/disable a counter

5) User Roles

Go to user roles from side menu

The screenshot displays the 'User Roles' management interface. The header includes the 'JL Token' logo and the 'JUSTLAB TECHNOLOGIES' branding. The left sidebar contains navigation options: Dashboard, Call, Counters, Services, Reports, Users, User Roles (highlighted), Settings, and Profile. The main content area shows a table with the following data:

#	Name	Action
1	Super-Admin	
2	Manager	

Below the table, it indicates 'Showing 1 to 2 of 2 entries' and provides 'Previous' and 'Next' navigation buttons. A footer at the bottom states 'Powered by Justlab Technologies All rights reserved.'

It is a module permission for each users

- Can create a new role
- Can delete a role
- Can edit a role

6) Users

Go to users from side menu

The screenshot displays the 'Users' management interface. The header includes the 'JL Token' logo and the 'JUSTLAB TECHNOLOGIES' branding. The left sidebar contains navigation options: Dashboard, Call, Counters, Services, Reports, Users (highlighted), User Roles, Settings, and Profile. The main content area shows a table with the following data:

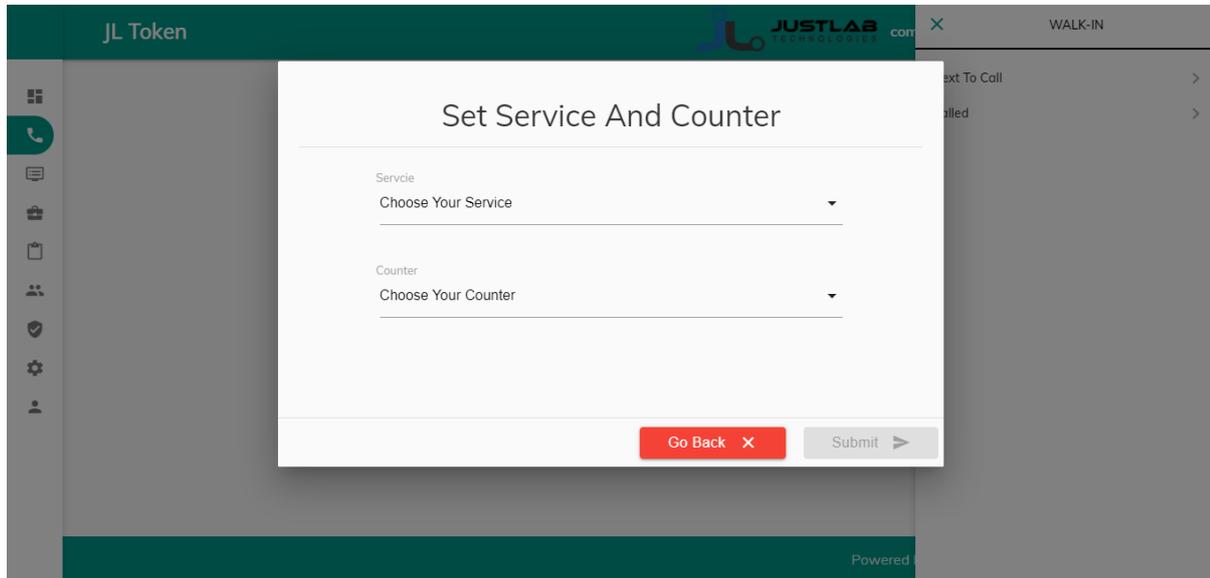
#	Name	Email	Action
1	admin	admin@mail.com	

Below the table, it indicates 'Showing 1 to 1 of 1 entries' and provides 'Previous' and 'Next' navigation buttons. A footer at the bottom states 'Powered by Justlab Technologies All rights reserved.'

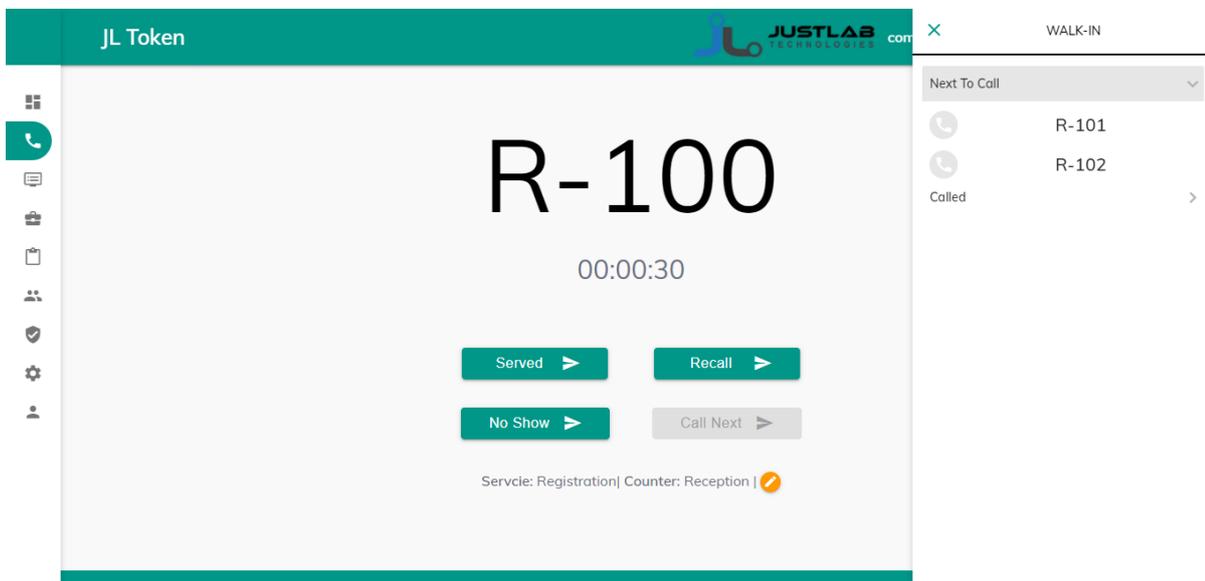
- Can create a new user
- Can delete a user
- Can edit a user

7) Call

Go to Call Page from side menu



Select a service and counter



- Once select the service and counter, you can call tokens for a particular service.
- Call next is used to call a next available token.
- Right side menu will show all available and called tokens and can call directly from there.
- There is an option to change the status of a token to served or no-show.
- Can recall the token.

8) Profile

Go to Profile from side menu

The screenshot displays the 'Profile' page of the 'JL Token' application. The interface includes a side menu with options: Dashboard, Call, Counters, Services, Reports, Users, User Roles, Settings, and Profile. The main content area is titled 'Profile' and contains two primary sections. The first section, 'Profile Information', includes input fields for 'Name' (admin) and 'Email' (admin@mail.com), a profile picture placeholder with the text 'abc', an 'Image' button for uploading a new picture, and an 'Update' button. The second section, 'Change Password', features input fields for 'New Password' and 'Confirm Password', along with a 'Submit' button. The top navigation bar shows 'JL Token' and 'JUSTLAB TECHNOLOGIES' with a logo. The footer indicates 'Powered by Justlab Technologies All rights reserved.'

You can change your account information and password

9) Settings

Go to users from side menu

The screenshot displays the 'Settings' page of the 'JL Token' application. The interface includes a side menu with options: Dashboard, Call, Counters, Services, Reports, Users, User Roles, Settings, and Profile. The main content area is titled 'Settings' and is divided into three main sections. The first section, 'Company Settings', includes input fields for 'Name' (company), 'Email' (company@company.com), 'Address' (company), 'Phone' (123456), and 'Location' (location). It also features a 'Time Zone' dropdown set to 'UTC', a 'Logo' button, and a 'Delete' button. The second section, 'Change Default Language', has a 'Select Language' dropdown set to 'English' and an 'Update' button. The third section, 'Notification', includes a 'Preview' section showing 'Welcome' and 'Notification Text' with 'Welcome', and 'Display Voice Settings' with 'Token Translation' and 'Please Proceed To Translation'. The top navigation bar shows 'JL Token' and 'JUSTLAB TECHNOLOGIES' with a logo. The footer indicates 'Powered by Justlab Technologies All rights reserved.'

You can change application settings

10) Report

Go to users from side menu and Report menu contain three types of report

1. User Report

It used to view completed queue details of particular user

2. Queue List

To view all queue details between two between two dates

3. Monthly Report

To view all completed queue details between two dates

SMS Cronjob Configuration

Add a cronjob with every minute with below command.

```
php artisan schedule:work
```

Error Troubleshooting

1. 500 Error

This error is caused due to the improper configuration of .htaccess (Apache), Nginx configuration or folder permission problem.

Apache

Check the .htaccess contain this code:

```
<IfModule mod_rewrite.c>
    <IfModule mod_negotiation.c>
        Options -MultiViews -Indexes
    </IfModule>

    RewriteEngine On

    # Handle Authorization Header
    RewriteCond %{HTTP:Authorization} .
    RewriteRule .* - [E=HTTP_AUTHORIZATION:%{HTTP:Authorization}]

    # Redirect Trailing Slashes If Not A Folder...
    RewriteCond %{REQUEST_FILENAME} !-d
    RewriteCond %{REQUEST_URI} (.+)/$
    RewriteRule ^ %1 [L,R=301]

    # Send Requests To Front Controller...
```

```
RewriteCond %{REQUEST_FILENAME} !-d
RewriteCond %{REQUEST_FILENAME} !-f
RewriteRule ^ index.php [L]
</IfModule>
```

Nginx

Check your Nginx config contain this:

```
location / {
    try_files $uri $uri/ /index.php?$query_string;
}
```

Permission Problem

Check the following directory and all directories and files inside it is globally writeable:

- a) bootstrap/cache
- b) storage

2. Install directory not found

This is caused due not enabling **rewrite** module in apache. (Similarly in Nginx)

3. Class Log

This error is caused due to not properly installing. Caused mainly when database the tables are not generated. It can also be caused if no basic datas are seeded in DB. If this error keeps on coming, from command line type ‘php artisan optimize:clear’ before installation.

Thank You